



IT Solutions That Simply Work

Sentinel Network Monitoring

Proactive Network Management

Features

- **Daily Monitoring by Experts**
Daily monitoring of the health and integrity of your network by an expert gives you confidence that when you arrive, your network will be up, and running at its peak performance.
- **Backup Integrity Validation**
Sentinel ensures that your backup procedures are completed successfully each day giving you real assurance that your data can be retrieved in the event of a network outage.
- **E-Mail Monitoring**
Should your e-mail system be unavailable, Afinity is notified and can take immediate action.
- **Proactive Service**
By looking for problems before your workday starts, small problems are resolved simply and promptly before they become larger problems.
- **Seamless Upgrades and Patches**
Upgrades to software and patches can be performed "unattended" or during off hours when the system is not being used.

Benefits

- **Reduced Technical Support Costs**
Downtime is the biggest cost any firm faces. With Afinity's Sentinel Monitoring problems are solved long before they affect the firm's work day. Small problems are fixed immediately at low cost, instead of growing into larger ones.
- **Proactive Experience**
With hundreds of standardized servers and thousands of workstations, Afinity's vast experience allows us to solve problems for all clients with simple low cost fixes. Your firm can count on Afinity's known working standards to insure 24 x 7 operation of your vital IT systems.
- **Improved Employee Efficiency**
Employee time is your businesses' highest cost. It is essential that you minimize user interruptions and maximize network performance. Sentinel insures that your system works, all day, every day.

Product Overview

Sentinel Monitoring is provided from our Network Operations Center in Pittsburgh, PA. Each weekday morning your system is checked for health, Internet connectivity, e-mail and Backup. If an issue arises, Afinity identifies the cause, determines a fix, resolves the problem and notifies you of the solution; all before your workday begins.

If a problem is serious enough to require an onsite technician, you are notified immediately and a qualified onsite engineer is dispatched. This unique approach to network support reduces response time and gives you high quality support at a reasonable monthly cost.

Server software, hardware and services are a dynamic balancing act on which your system's integrity relies. With Sentinel Monitoring in place, you receive the value of shared experience among all of Afinity's clients. Thus if a problem arises at another client that may affect your network, the issue can be solved proactively before it affects your system.

Sentinel monitoring supports both HP and Dell Servers and can be installed on most existing networks or included with an Afinity standardized system. To determine if Sentinel can benefit your firm, we suggest an Afinity Network Health Assessment to determine how Sentinel can work in your system.



Afinity delivers complete IT solutions to small and medium businesses. We provide industry leading hardware, software and security solutions. Our unique monitoring and remote plus onsite support strategy delivers Fortune 500 quality IT services at affordable prices.

Microsoft
GOLD CERTIFIED
Partner

Advanced Infrastructure Solutions
Networking Infrastructure Solutions

Business Partner



invent

