

### **AFINETY PROVIDES A FULL RANGE OF COMPUTER SUPPORT SERVICES FOR SMALL AND MEDIUM-SIZED BUSINESSES.**

#### **Consultation and System Design**

Since 1986, Afinety has been providing high-quality IT services for small and medium businesses. Our big picture approach combined with Afinety's unique Known Working Standards can be applied to just about any IT need to produce a solid, reliable solution.

#### **Remote Plus Technical Support**

Our highly trained and certified engineers provide expert technical support remotely or onsite. Afinety can support your in-house technical staff or act as your Virtual IT department.

#### **Virtual IT and Onsite Support**

For companies that want a consistently scheduled IT presence Afinety provides daily, weekly or monthly scheduled IT services. A dedicated Afinety Engineer, combined with a special rate structure provides your firm with a Director of IT at a fraction of the cost of a full time employee.

#### **Project Management**

Our technical team is comprised of dedicated project managers with task-specific experience who will plan, implement and manage specialized hardware or software installations. The result is a smooth and efficient process with guaranteed results.

#### **Macro Design**

Afinety designs and implements custom macros and templates which dramatically improve employee productivity. With Macros from Afinety, your specialized documents will take a fraction of the time to compose. Consistent documents both enhance and professionally represent your firm. Our macro experts have over 20 years of experience in the legal industry.



#### **Website Services**

Give your firm's Internet presence a facelift with an Afinety designed website. From basic informational sites to full featured interactive sites including e-commerce, take advantage of our affordable approach professional website design.

#### **System Security**

Afinety helps clients deal with today's vulnerabilities and also keeps our clients' networks updated to meet emerging threats as they arise. Let Afinety help you successfully navigate unforeseen security obstacles to ensure your business security and continuity.

#### **Training**

At the heart of every good computer network is a team of educated, well-informed users. Afinety provides expert certified trainers to teach your employees to confidently use your system. Empower your users and increase productivity with both classroom and one-on-one training specifically designed for today's fast-paced business professionals.

#### **Disaster Planning**

Afinety has a blueprint to completely restore your network and get you back in business ASAP. Afinety helps you design procedures for disaster recovery, backup and restore that meet your budget and core needs.





**AFINETY'S PROACTIVE SERVICES ELIMINATE SMALL PROBLEMS BEFORE THEY BECOME LARGER ONES.**

**Sentinel Network Monitoring**

Your computer network is vital to the operation of your business. Daily monitoring of the health and vitality of your network by an Afinety expert gives you confidence that your network will be running at its peak performance.

**Defender Critical Update Service**

Afinety's Update Service keeps your system safe and secure by applying Microsoft Critical Updates automatically, during non-working hours. Before they are applied, all updates are thoroughly tested to ensure proper operation without software conflicts.

**Defender Email Security & Continuity**

Mimecast provides the finest anti-SPAM and Virus Pre-screening system in the world. In the event of a system outage, Mimecast also provides both email failover and continuity so you will never be without mail! Defender also offers email spooling and fail-over to a secondary Internet connection. Optional features include a 10 year archive and encryption.

**Mimecast Email Archiving**

Worried about email Retention? Do your users have extra-large, slow and cumbersome Outlook inboxes? Solve this with Mimecast Email Archiving. Once activated all email including incoming, outgoing and internal is saved into a cloud based archive of unlimited size. A robust set of search and discovery tools allows your firm to recover any email or group of emails from anytime the system has been running for up to 10 years.

**Reserve Disaster Recovery**

Reserve is a fully automated backup and disaster recovery system. Reserve backs up your system to a local device while echoing the data to an offsite secure and encrypted vault. Reserve includes advanced features such as Dissimilar Bare Metal restore which can restore even an entire server in a matter of minutes and Data De-Duping which dramatically reduces the size of your offsite stored backup. If a true disaster occurs, Reserve can host your entire network allowing you to log in remotely through a familiar interface to access your system at the Reserve Vaults.



**Other Services and Specific IT Needs**

Afinety offers the widest range of services, partnerships and vendor relationships in the industry. Need something you don't see in the list above? Just ask. Afinety has either a highly qualified and certified partner available to help you or can locate a solution for you among its vast array of resources. With one call to Afinety you can find a solution to almost any IT need you may have. Further, Afinety's staff of experts can steer you in the right direction and away from possible cost overruns and conflicts that may arise from an un-informed choice. Best of all, at Afinety advice is free. So just ask; Afinety has the answer.

